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CSM

SINCE 1970

CEYLON SHIPPING & MERCHANTS (PVT) LTD

WHO WE ARE

Established in 1970, Ceylon Shipping & Merchants (Pvt) Ltd is one of the leading international logistics & trading companies in Sri Lanka.

We are into Freight forwarding, Chartering solutions, Port Agency and husbandry services, Project Cargo handling & supervising, Stevedoring Services, Customs clearance, Transport Solutions, Relocation Management Services, and General Trading.

CSM develops comprehensive service plans tailored to meet specific requirements of customers. This is accomplished by learning customer's exact objectives about their internal and external requirements, thus ensuring that CSM will provide quality services more consistently than any other service provider in the market.

Supported by its own offices and associates worldwide, CSM employs a team of professionals who follow up on every transaction we manage. With our International Service Network, we aim to be the most reliable logistics management and trading company in the market with an inspired, people-driven, and dedicated approach to serving our valued customers.

Logistics and trading in challenging markets require expertise, inside knowledge, and a reputation that businesses can trust. That is why CSM is the preferred choice of many companies in the region.

CSM provides a "one-stop-solution" to meet all of your logistics requirement.



MANAGEMENT

Supported by its own offices worldwide, CSM employs a team of professionals who follow up and follow through on every transaction we manage. With our Global Service Network, we aim to be the most committed Logistics Management Company.

We are committed to continuously improving our business standards and similarly raising awareness throughout the group for better informed ethical decisions by our well-experienced management team.



WHY US ?

Successful logistics and trading companies in challenging markets like Asia, the USA, and Africa require expertise, inside knowledge, and a reputation that businesses can trust. That is why CSM is the preferred choice of many multinational companies in those regions. Our in-depth knowledge of those markets coupled with our regional and international service network makes CSM a leading service provider in the region.

CSM provides a “one-stop solution” to meet all of your logistics requirements. Whether you are looking for a logistic solution across the region CSM has the capability, expertise, and experience to make it happen. You will get personalized service at every level with CSM because we are truly independent, make our own decisions, and specialize in those markets.



WHY US

OUR VISION

Our vision is to act as an indispensable partner to our clients by helping them build and maximize sustainable competitive advantages. We do this by helping them get their products to market quickly, efficiently, and safely. In addition to our expertly crafted and reliably delivered logistics solutions and trading commodities, our clients can rest assured that every interaction will be driven by integrity and respect, the fundamental principles of our business.

OUR MISSION

Our mission is to deliver a positive, reliable experience to every one of our clients while offering exceptional value in the marketplace and setting the standard for professionalism in the logistic solutions we provide. In addition to operating our business profitably, we strive to operate it responsibly both for our clients and our employees, for whom our goal is to provide a safe and secure work environment.

WHY DO WE REPRESENT QUALITY?

Quality is not an option, but a necessity to survive and thrive in an environment of international competition. We focus on providing total customer satisfaction that will lead to customer trust. By using total quality management techniques, we can locate waste, identify its causes, and eliminate it.

CSM COMPLIANCE STATEMENT

CSM is thoroughly committed to conforming with international and local laws on ethical standards of conducting business. Our management and the team are consistently informed and trained on international levels of best ethical practices in the business which are strictly implemented and followed. We are committed to continuously improving our business standards.

AIR FREIGHT

CSM is thoroughly committed to conforming with international and local laws on ethical standards of conducting business. Our management and the team are consistently informed and trained on international levels of best ethical practices in the business which are strictly implemented and followed. We are committed to continuously improving our business standards.

Our team of Air Freight professionals follows through on every shipment so that our customers can be assured of real-time status reports on all import and export air freight shipments at all times.

For oversize cargo transportation by air, we provide professional know-how related to the handling of part and full charter service including complete door-to-door delivery logistics on a global scale.

Our Air Freight Services Include:

Complete Logistics Programs (pick, pack, assembly, warehousing, documentation, and handling) for:

- Hazardous Cargo
- Live Stock Cargo
- AOG & Aerospace Cargo
- Fashion & Luxury Goods
- Auto and Automotive part
- Oil & Gas Industry Cargo
- Pharmaceutical Cargo
- Precious Metal Cargo

Other Services:

- Import/Export Consol & Deconsol
- Pick, Pack, Assembly and Distribution
- Split and Full Air Charter
- Worldwide Door to Door Services
- Sea/Air & Road/Air Service
- Customs Clearance Service
- Pick-up and Delivery Service
- Packing and Crating

SEA FREIGHT

Ocean Freight is one of the key elements in multimodal transportation service. To offer the best service possible, we have a dedicated Ocean Freight Department specializing in FCL, LCL, Break-Bulk, Project Cargo, and different types of cargo on a global scale.

Over the years, Globalink Logistics has fostered strong business relationships with all major international and regional ocean carriers.

Our Sea Freight Services Include:

- FCL and LCL import and export
- Issuance and verification of shipping documentation
- Export and import customs clearance
- Certified industrial packing and crating
- Packing and crating of household goods
- Warehousing, assembly and distribution logistics
- Letter of credit processing

- Part & full vessel charter
- Conventional shipments (break-bulk, dry & liquid bulk)
- Volga-Don Sea/River navigation
- Sea/Air transportation
- Sea/Road and Sea/Rail Intermodal Services
- Transport and Marine Insurance

RAIL FREIGHT

CSM specializes in railway and intermodal transportation Services between Europe, China, and the USA regions. Our vast experience and in-depth knowledge of the regional railway networks and freight payment code system enables us to respond timely and professionally to all kinds of complex and unusual railway and intermodal transportation requirements of our customers.

Besides 20ft and 40ft container transportation, CSM offers railway transportation of break-bulk, refrigerated, oversized, and heavy cargoes with equal efficiency. CSM enjoys direct business relationships and General Service Agreements with all Regional Railway Companies.

Our Railway And Intermodal Services Include:

- Guaranteed 20ft, 40ft FCL & Break Bulk Services to/from Europe, Far East, Middle East, China and the CIS
- Combined rail, barge and truck transportation of ISO Box Containers
- Block train service between China – Europe and Europe – Central Asia
- Standard security of the containers with security seals and bar-locks
- Armed and unarmed security escort service in the CIS
- Conventional rail transportation using variety of railway covered wagons, semi wagons and platforms suitable for containers, break bulk and oversized cargoes
- Railway terminal handling and door delivery service
- Professional pre and post cargo surveying

- Daily tracing and positioning reporting
- Tank containers and swap bodies
- Railway reefer sections
- CIS customs declaration
- CIS proof of delivery

ROAD FREIGHT

Most transport chains include trucking at either the beginning or the end. CSM's integrated transportation and logistics service includes a Road Transportation Service that connects all major European, African, Chinese, and USA trade centers into a single network.

CSM is one of the leading LTL and FTL operators in the USA offering regular, scheduled departures to/from all major cities in the USA.

Our Road Freight Services Include:

- Transportation of LTL, FTL, and Bulk Cargo
- Customs Clearance and Customs Escort Service
- Special Transportation of heavy weight, oversized, and project cargoes
- Transportation of dangerous and perishable goods
- Special transportation of household goods and personal effects
- Contract-logistic, procurement, and distribution
- Domestic trucking and distribution in the CIS
- Customs bonded transportation
- Various value-added services

CUSTOMS CLEARANCE

In the global marketplace, rapidly changing demands on production and delivery schedules have placed increased responsibility on Customs House Brokers to provide expert Customs Clearance Services.

CSM customs brokers are comprehensively trained to understand the complex customs procedures of each specific area of operation. Our customs brokerage team will take complete responsibility to ensure that the correct documentation is prepared well in advance of all import and export deadlines to avoid expensive and time-consuming delays.

Our Customs Services Include:

- Import / Export Customs Clearance Service
- Customs Evaluation of merchandise
- Import Duty & Tax Assessment
- Classification of HS Codes
- Classification of goods
- Customs Surveying
 - Import / Export Permissions of controlled goods
 - Import / Export Record maintenance
 - Payment of Custom Duties on customers behalf
 - Temporary Import / Export procedures
 - Permanent Import/Export procedures
 - Consultancy Services
 - Customs Bonded Carriage
 - Transit Customs Handling

WAREHOUSE MANAGEMENT

CSM offers secure storage facilities at all key destinations in Sri Lanka as well as internationally. Our contracted warehouses are among the safest places to deposit your goods.

CSM's extensive warehousing and distribution system will pick, pack, store, and distribute consignments anywhere in the region by efficient modes of transport. Special warehousing facilities for household goods and personal effects are also available globally.

Our Warehousing Services Include:

- Short and long term storage
- Cargo loading and unloading
- Cargo labeling and packing
- Fumigation and Pest control
- Packing and Crating services
- Cargo Distribution

PROJECT LOGISTICS

Experience counts when it comes to handling complex projects and movements of oversized and heavy-lift cargoes. Managing complex transportation for large-scale projects requires experienced, intelligent, and knowledgeable personnel who are committed to researching all options, investigating each detail, surveying and identifying potential obstacles, physical and non-physical, and reacting to extraordinary circumstances with quick and decisive actions.

CSM Logistics specializes in project freight management and all associated planning and implementation services. Whether you are moving an individual heavy lift or complete industrial plant from various origins around the world to remote construction sites, we arrange for customized transportation concepts for the entire route on a door-to-door basis.

Our Project Logistics Services Include:

- Customer tailored transportation consultancy
- Project logistics feasibility studies
- Road studies
- Project logistics budget and planning
- Project flow descriptions
- Cargo supervision during loading and unloading, as well as in transit
- Full/Partial charter by ocean and air
- Consolidation, packing, crating and containerization
- Purchase order management and cargo tracking
- Transport Insurance
- Oversize cargoes transportation
- Heavy loads
- Barge Service
- Module Movement
- Pre shipment inspection
- Cargo surveying
- Customs and shipping documentation

CARGO INSURANCE

CSM's dedicated Risk Management team offers competitive rates for "All Risk" insurance coverage on a global scale. Globalink Logistics can offer advice concerning insurance services for all types of cargo ranging from household goods, personal effects, and livestock, to commercial goods.

Our Cargo Insurance Service Include:

- "All Risk" cargo and marine insurance
- Auto transportation cover
- Livestock transportation cover
- High value goods and fine art transport cover
- Household Goods and personal effect transportation cover
- 3rd party liability coverage
- E&O coverage
- Professional liability coverage
- Professional cargo surveying
- Pre shipment inspection

CSM
SINCE 1970

AIRLINE ASSOCIATION



SHIPPING LINE ASSOCIATION



OUR GLOBAL PRESENCE

USA

4761 Broadway,
Suite 5F, New
York, NY 10034,
USA .

CHINA

No . 126,
Xinyuan Road ,
Ehu Town , Wuxi
City , Jiangsu
Province ,
Shanghai , China

Hong Kong

Unit G1, 35/F,
Legend Tower,
Kwun Tong,
Kowloon, Hong
Kong.

Africa

400 , Boulevard
Hassan II , BP
23018
Libreville , Gabon .

Sri Lanka

No. 83 / 1 / 2 ,
Subadrarama
Rd.,
Gangodawila ,
Nugegoda, Sri
Lanka.

Singapore

2 Venture Drive , #11
- 31, Vision
Exchange ,
Singapore (608526)

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JOIN WITH US

Sri Lanka

No. 83 / 1 / 2 , Subadrarama Rd., Gangodawila , Nugegoda, Sri Lanka.

EMAIL - info@ceylonshipping.lk

TELEPHONE - +94113711700

WEB - www.ceylonshipping.lk

Cooperate Offices

Singapore

2 Venture Drive , #11 - 31, Vision Exchange , Singapore (608526)

Hong Kong

Unit G1, 35/F, Legend Tower, Kwun Tong, Kowloon, Hong Kong.

USA

4761 Broadway, Suite 5F, New York, NY 10034 , USA .

Africa

400 , Boulevard Hassan II , BP 23018 Libreville , Gabon .

China

No . 126, Xinyuan Road , Ehu Town , Wuxi City , Jiangsu Province , Shanghai , China